

# QUALITY POLICY

## 1. PARTICULARS

<b>Risk category</b>	Compliance
<b>Risk assessment</b>	Non-compliance with this policy may cause reputational damage, lack of business opportunities and failure to comply with current legislation.
<b>External reference</b>	ISO 9001, Solar Sustainability Policy, Internal management system and handbooks, EU and national regulation.
<b>Target group</b>	This Quality Policy applies to Solar Group and constitutes the framework for the Quality Management System (QMS).
<b>Classification</b>	Public document available on Solar's Intranet and at solar.eu
<b>Latest update</b>	March 2026
<b>Approved by</b>	Executive Board
<b>Responsible</b>	CFO
<b>Contact person</b>	Quality & Product Comp. Manager

## 2. OBJECTIVE OF THE POLICY

The purpose of this Quality Policy is to set the direction for quality at Solar and guide how we work within our Quality Management System (QMS).

It ensures that our QMS supports our strategy, meets customer and legal requirements, and drives continuous improvement across the business.

## SCOPE OF THE POLICY

Our QMS is based on a risk- and opportunity approach and anchored in a thorough analysis of our business context and stakeholder expectations.

We want to deliver relevant, reliable and responsible solutions that meet customer expectations and create sustainable value.

## Our commitments

At Solar, quality means delivering relevant, reliable and responsible products, solutions and services that meet customer requirements and create sustainable value.

We work continuously to improve how we operate, based on our strategy, our values and our responsibility as an international company.

## Our Quality Principles

We commit to:

- Fulfilling applicable customer, legal, regulatory, ESG and contractual requirements.
- Understanding customer needs and ensuring high satisfaction.
- Maintaining a risk- and opportunity-based approach across all our processes.
- Ensuring responsible and ethical business behaviour in line with Solar's Code of Conduct and Supplier Code of Conduct.
- Continually improving our Quality Management System (QMS).

## Leadership responsibilities

Solar's management is responsible for:

- Communicating and strengthening a strong quality culture.
- Setting and following up on measurable quality objectives aligned with strategy and other business relevant important targets/KPI's.
- Ensuring employees have the competence, tools and support to deliver quality.
- Securing systems, processes and technology that support an effective QMS.

- Ensuring responsible supplier management and transparent performance monitoring.

## How we work

Our QMS supports Solar's strategic direction through:

- Customer focus and strategic business development
- Compliance with laws, standards and ESG commitments
- Process orientation and continuous improvement
- Knowledge- and data-driven decision-making
- Collaboration and harmonization where relevant across functions and countries
- Responsible sourcing and ethical business practices (Supported by Eco Vadis)

## Continuous Improvement

We monitor our performance, learn from deviations, and act on insights to improve our processes, strengthen transparency and deliver sustainable, high-quality value to our customers and stakeholders.

### 3. DEVIATIONS FROM THE POLICY

No deviations from this policy are allowed.

### 4. DIVISION OF RESPONSIBILITIES

The CFO is accountable for this policy.

It has been approved by the Executive Board. Day-to-day accountability for ensuring that the contents of the Quality Policy are adhered to has been delegated to the Quality & Product Compliance Manager.

The policy applies to all Solar legal entities.

This policy is reviewed annually.